

**PRESENTATION OF
THE INTERNATIONAL PAVILION
AT HUE NATIONAL HOSPITAL**



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THE FOUNDATION

- Hue Central Hospital was established under the edict of King Thanh Thai-the Nguyen Dynasty, was the first Western hospital in Vietnam
- The Ministry of Health issued Decision No. 5197 / QĐ-BYT that allowed Hue Central Hospital to invest in project of The International Pavilion at Hue National Hospital.
- 2009: Central Hospital was officially ranked as “Special grade” hospital in accordance with Decisions No 1680/QĐ-BNV of 09 December 2009, is one of three largest in the country.
- 2010: Commencing construction of The International Pavilion at Hue National Hospital
- 2013: The International Pavilion at Hue National Hospital was completed and put into use.



In order to implement the policies of the Party and State on socialization in the health sector, Hue Central Hospital has invested in building The International Pavilion at Hue National Hospital, which officially came into operation in July, 2014.

The Center was built according to international standards and is equipped with modern facilities to provide the highest quality diagnosis and treatment of patients.

Coming to the Center, patients will be examined, advised and treated by experienced professors and doctors who have been intensively trained at prestigious hospitals within Vietnam and all over the world. Patients can have access to high-quality health services which are "safe-quick-effective."

Patient rooms, which are well equipped with fully enclosed synchronous facilities, along with the professional care of the doctors and nurses, will bring comfort and satisfaction during inpatient treatment.

We hope that the establishment of the Center will meet the increasing demand for high-quality care and treatment for patients from all over Vietnam as well as overseas.

HUMAN RESOURCES



Doctors

Our faculty of nearly 100 doctors and pharmacists are from the professional rank of Professor, Associate Professors, Ph.D., and Specialist II, etc. and have experiences working at Hue Central Hospital and the International Medical Center. They are continuously updating their knowledge about the latest advances in medical technology around the world. These physicians provide high-quality medical services and ensure patient satisfaction.

In order to boost cooperation, our medical center is making ongoing efforts to attract foreign experts (from France, the United States, etc) who regularly visit and work at the Center.

Nursing

Adopting the attitude of professional service, excellent training for skilled care, nutritional counseling support, and rehabilitation, together with dedication and kindness, we aim to allay anxiety and pain from illness to help patients quickly return to their daily lives.

Customer services

At Reception, our customer services staff is always attentive to different patient needs and readily provides assistance throughout the time of their treatment at the Center.

Our customer services staff also assists the patients with contacting the Insurance Company, so it guarantees the payment of hospital charges and organizes the repatriation for the patient when needed.



See Appendix: List of medical specialists

INFRASTRUCTURE

The International Pavilion at Hue National Hospital is located in Hue City Centre, built on an area of 9.682 m² with 300 beds and a capacity of 500 outpatient visits per day. Furthermore, the hospital always meets high-quality health services including package services that are designed in accordance with demand and financial ability of the patients.

Outpatient

The Center's outpatient treatment system has a modern coordinated design with examination rooms for internal medicine, surgery, gynaecology-obstetrics, pediatrics, cardiology, oncology, anesthesiology, organ transplant & hemodialysis, odonto-maxillon-facial unit, oto-rhino-laryngology unit, eyes room, and dermatology, among others. Having separate exam rooms for each specialty facilitates patients' movement, reduces examination time and shortens results delivery time.

The Centre offers advanced medical technology, equipment and testing, which include MRI, CT Scan, CT Cone Beam, 4D Color Doppler Ultrasound, and endoscopy, in diagnostic imaging, functional exploratory and laboratory testing. These procedures are performed by well-trained specialists, who come from both Vietnam and overseas, and ensure precise and timely results. This helps the doctors by enabling early detection and diagnosis of disease, along with treatment planning.

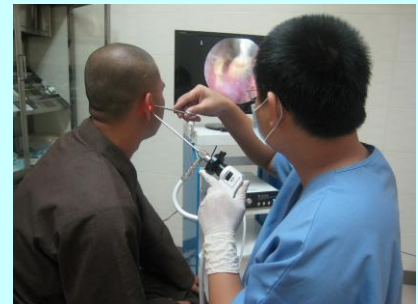
We all hope to provide health care services in a welcoming and friendly environment that meets the international standard for all of our patients, whether they are children, adults or the elderly.



Waiting room



General Medicine Examination Room



Oto-rhino-laryngology Unit



Odonto-maxillon-facial Unit



X-Ray Reading Room

Inpatient



2-bed room

4-bed room



Private room

There are 300 beds in the international standard rooms are equipped for comfort and with modern medical facilities, along with an airy and spacious corridor system.

All patient rooms are equipped with cable TV, direct telephone lines, free internet connection, air conditioning, and a nurse-station calling system.

Patient room cleaning services, provided daily, and on par with hotel standard, offering comfort to patients during in-patient treatment.

You will receive consult from the nursing doctors about different room options to fit with your finances: private room, 2-bed room, and 4-bed room.

OUTPATIENT CLINIC

Consultation

Coming to this Center, you will be welcomed by a cozy atmosphere and offered free, friendly medical advice by an experienced and qualified team of specialized doctors. They will be ready to help you to:

1. Choose a package of services in different specialties
2. Have a general health check-up for early diagnosis of any illness that you may have.
3. Select and request specialists for examination, treatment and surgery.
4. Consult on the most affordable fees for examination, treatment, and surgery that suit your financial ability.



Outpatient examination services

Hours of operation: From Monday to Saturday: 7a.m-5p.m

(Except on Sundays and public holidays)

Out of hours of operation: the patients can be examined and consulted at the Intensive Care Unit if expected demand.

Health check-ups

There are periodic health check-up services for agencies at the hospital. The customers will get free health consultation and choices of health check-ups and screenings services in accordance with financial ability of agencies.

Agencies that have registered in advance will be priority scheduling. They will be guided devotedly and thoughtfully during the examination process, with the fastest and the most convenient condition.

INFORMATION FOR SPECIALITIES

Intensive care unit

Treatment for serious pathology with means of modern life-supporting functions;

Receive patients who need emergency aid.

Surgery department

Our high-tech surgery Center offers services for a wide range of specialities, which has affirmed the Center's reputation as keeping pace with other major centers in Viet Nam and surrounding areas.

Our surgery center has performed high-tech cardiovascular surgeries such as: congenital heart diseases, three-chambered atrium, ventricular chamber, cardiac valve replacement, coronary artery bypass graft surgery. We have also performed the following advanced surgeries:

Organ transplant and surgery

Endoscopy surgery, digestive disease interventions and Interventions for patients with liver, gallbladder problems

Joint endoscopy surgery, artificial joint replacement, Aesthetic Plastic Surgery, Joint and Muscle Trauma

We also offer all-inclusive surgery treatment packages such as: cut pheasants Longo, cut the laparoscopic appendectomy, cut laparoscopic gallbladder, arthroscopic reconstruction of the knee ligament in one side, partial hip replacement surgery, endoscopic ureteral lithotripsy, cut amydales + curette V , cut the vestibular tumor region of the larynx, functional endoscopic sinus surgery, cropping the septum, mastoidectomy & atrial patch.



Organ transplant & hemodialysis

Hemodialysis machine systems help dialyse patients with end stage chronic renal failure to dialysis cycler, prepare patients for kidney transplant, as well as carry out emergency dialysis for acute renal failure cases.

This brings the highest quality treatment for patients of kidney transplant to continue being cared for and treated.

Oncology

Our center offers multiple tissue treatment in 3 fields: surgery, radiotherapy, and valence, applying new regimens to bring highly effective treatment. Moreover, we also treat and give comprehensive care for patient of end-stage cancer.

The oncology department is equipped with modern machines like Radiosurgery Intrabeam, and the New Generation Elekta Axesse, which is the first one installed in Viet Nam.

Interventional cardiology

Treat cardiovascular diseases, high blood pressure....

Angiography, angioplasty and stents, place permanent pacemakers, probe and treat for cardiac electrophysiology, shockware technique for chronic ischemic heart disease treatment.



Internal- stroke

Treat for pathology of musculoskeletal, hematology and endocrine.

Give emergency care for cerebral stroke using new modern technical equipment such as: Intravenous and artery thrombolytic therapy, mechanical thrombectomy therapy.



Perform high techniques in cerebrovascular treatment: endovascular coiling for cerebral aneurysms, balloon embolization of carotid cavernous fistula, glue embolization treatment cerebral or spinal arteriovenous malformation, probe dural artery.



Obstetrics & gynaecology

We have established a logical room arrangement system: the labor room- delivery room- operating room- postoperative recovery room all lie along one corridor system to provide quick and effective care for pregnant women.

Women visiting the department will receive a doctor's consultation about useful information such as: pregnancy, gynaecological diseases, screening for cervical cancer or high quality surgery in pathologies related to the breast and female reproductive organs.



We offer all-inclusive treatment packages including caesarean section, endoscopy surgery, cyst open surgery, GUE open surgery, renewable perineum, vagina shaping, and normal delivery.

The special pain-free normal delivery package is an ideal choice for expected mothers.



Infertility

Our highly experienced doctors in the infertility treatment field are always up-to-date with the most advanced technology in the world to help childless couples achieve their dreams of becoming parents.

The Assisted Reproduction Unit performs the following techniques:

Artificial insemination: Sperm pump (IUI technique)

Classical in vitro fertilization (classical IVF)

ICSI- Intracytoplasmic Sperm Injection.

Surgical Sperm Retrieval (TESE, PESA, MESA)

In vitro fertilization- donored ovum/ in vitro fertilization donor – donored sperm

ICSI with sperm from epididymal microsurgery, ICSI with sperm cryopreservation

Embryo transfer

Assisted hatching of embryos

Perform frozen embryos and sperm, sperm banks

Perform in vitro fertilization - surrogate mothers for humanitarian purposes.



HIGH-TECHNOLOGY CATALOGUE

Nowadays, the International Pavilion at Hue National Hospital have continually updated the most advanced medical technologies in the world, and implement successfully techniques of all specialties in the technical distribution list of Health sector (more than 3,000 kinds of techniques).

UTILITY SERVICES

Cafeteria

You can relax in comfortable armchairs in the quiet waiting area in the cafeteria on the first floor. Enjoy the culinary specialties of Hue prepared by professional staff while using free internet services, reading newspapers and magazines or watching cable TV.

Patient transport

Vehicles are available to transport patients from the Central Hospital to our Centre; ambulances are always ready 24/7 to respond to the emergency transportation of patients in all situations.

For foreign patients, we also provide shuttle service to the airport. There are not only medical staff but also customer services staff who are ready to assist the patients in doing the administrative procedures at the airport.

Language support

Our language support group is fluent in English and French and is experienced in translating and interpreting for patients and doctors. In addition, we offer interpreter services in Japanese and Laotian when patients request. Our staff is experienced in assisting the foreign patients with contacting the Insurance Company, medical staff in the hospital and other agencies on demand.

Assistance of payment guarantee

At present, the hospital has partnered with a number of insurance companies in Vietnam in payment guarantee. With these insurance cards, the patients do not have to worry about hospital charges when having inpatient treatment at the hospital. Customer services staff will receive information from clients and contact the Insurance Company to guarantee payment of hospital charges.

Other services

Extra bed service, laundry and drying service, fresh flower service, and food delivery service for patients are always available upon request.



QUALITY COMMITMENT

At the International Pavilion at Hue National Hospital, the patients will be guaranteed of 2 things: building good relations between doctors and patients and customers (the patients) and the service provider (the hospital). The patients will get care regimes about diet, rest, rehabilitation on demand with fast and quality procedures.

With the “patient- centered” motto, the International Pavilion at Hue National Hospital is a bright spot and breakthrough in the quality of services. The patient satisfaction is long-term goals for our hospital.



APPENDIX

NAME LIST OF SPECIALIST DOCTORS

Name	Speciality
OUTPATIENT CLINIC	
<i>All the doctors at other Departments participate alternately in outpatient examination. In addition, there are doctors as follows:</i>	
Assoc.Prof, Dao Thi Dua, Ph.D	Endocrinologist & Neurologist
Pham Hoang Hung, Ph.D	Pediatrician
Vo Lam Phuoc , Ph.D	ENT Specialist
Tran Phuoc Nam, Ph.D	ENT Specialist
Nguyen Hong Loi, , Ph.D	Dentist
Tran Xuan Phu, Ph.D	Dentist
Nguyen Duc Long, Ph.D	Dermatologist
Nguyen Quoc Viet, Ph.D	Ophthalmologists
Pham Nhu Vinh Tuyen, Ph.D	Ophthalmologists
Ngo Van Luong, M.S	Psychiatrist
Phan Trung Tien, Ph.D	Infectious Disease Specialist
Nguyen Phuoc Bao Quan, Ph.D	Radiologist
Nguyen Thi Cam Van, M.S	Radiologist
Tran Chi Thanh, M.S	Radiologist
Phan Trong An, Ph.D	Radiologist
Vo Trong Hao, M.S	Radiologist
Nguyen Anh Tuan, M.S	Radiologist
Tran Nhu Nguyen Phuong, Ph.D	Endoscopic Specialist
Le Phuoc Anh, M.S	Endoscopic Specialist
Nguyen Van Bang, Ph.D	Pathologist
INTENSIVE CARE DEPARTMENT	
Bui Manh Hung, M.S	
Duong Van Sinh, M.S	
Le Van Toan, M.S	
Tran Ngoc Tam, M.S	
Nguyen Minh Tan, M.S	
Nguyen Hoang Hung, M.S	
GYNAECOLOGY- OBSTETRICS DEPARTMENT	
Bach Cam An, Ph.D	
Le Minh Toan, Ph.D	
Le Sy Phuong, Ph.D	
Phan Viet Tam, Ph.D	
Ho Thi Phuong Thao, Ph.D	
Nguyen Thi Hoai Thanh, M.S	
Le Viet Hung, M.S	

ORGAN TRANSPLANT & HEMODIALYSIS DEPARTMENT	
Nguyen Dinh Vu, M.S	
Dang Ngoc Tuan Anh, M.S	
ONCOLOGY DEPARTMENT	
Pham Nguyen Tuong, Ph.D	
Nguyen Viet Dung, M.S	
Phan Thi Do Quyen, M.S	
SURGERY DEPARTMENT	
Assoc.Prof. Nguyen Van Hy, Ph.D	Orthopedic Surgeon
Le Thua Trung Hau, Ph.D	Orthopedic Surgeon
Assoc.Prof. Pham Nhu Hiep, Ph.D	Gastroenterologist
Assoc.Prof. Pham Anh Vu, Ph.D	Gastroenterologist
Phan Hai Thanh, Ph.D	Gastroenterologist
Ho Manh Hung, Ph.D	ENT Specialist
Phan Hien, Ph.D	Neurosurgeon
Ngo Van Quang Anh, M.S	Neurosurgeon
INTERNAL MEDICINE DEPARTMENT	
Prof. Hoang Khanh, Ph.D	Endocrinologist & Neurologist
Ton That Tri Dung, Ph.D	Endocrinologist & Neurologist
Tran Trung Thong, Ph.D	Gerontologist
Lam Thi Vinh, Ph.D	Gastroenterologist
CARDIOLOGY DEPARTMENT	
Prof. Bui Duc Phu, Ph.D	
Nguyen Cuu Loi, Ph.D	
Ho Anh Binh, Ph.D	
Le Ba Minh Du, M.S	
Tong Viet Vinh, M.S	
ANESTHESIOLOGY DEPARTMENT	
Assoc.Prof. Nguyen Viet Quang, Ph.D	
Dao Trong Nhan, M.S	
Nguyen Thi Bach Yen, M.S	
Le Van Dung, M.S	